

Please utilise the following keywords in bold to facilitate your search. Details are provided underneath to specify their scope (“Includes”). Simply type or copy/paste your desired keyword into the database search bar. Be sure not to include spaces.  
 For multi-keyword searches, type out all relevant keywords separated by “AND” for (cumulative searches) or “OR” (for alternative searches).

Category	Subcategory	Keyword		
1. Substantive Issues and Impact  <i>These keywords relate to the issues and negative impacts that have led the submitters to submit a case to the NCP. They are sorted according to the Chapters of the Guidelines and allow for a more granular search than the “Chapter” search field on the right of the search page.</i>	Chapter I – Concepts and Principles	<b>Notion of multinational enterprises: #MNEs</b> <b>#nationallaw</b> Includes: Relation between Guidelines and local law		
		Chapter II – General Policies	<b>Relation to impact: #caused</b> <b>Relation to impact: #contributed</b> <b>Relation to impact: #directlylinked</b> Includes: Through products, services or business relationships, incl. supply chains <b>#stakeholderengagement</b> <b>#disengagementandde-risking</b> <b>#riskmanagementsystem</b> Includes: Human Rights impact assessments (HRIAs), Environmental and Social Impact Assessment (ESIA) and Codes of Conduct <b>#remedy</b> Includes: OLG, Environmental justice (Aarhus convention and Escazu agreement), Other grievance mechanisms <b>#duediligence</b>	
	Chapter III – Disclosure		<b>#data</b> Includes: Collection, usage, traceability, privacy <b>#environmentaldisclosure</b> Includes: Sustainability disclosure and GHG emissions <b>#tax</b> <b>#corporategovernance</b> Includes: Reporting, transparency, etc.	
			Chapter IV – Human Rights	<b>#discrimination</b> Includes: Discrimination based on gender, race, caste, and sexual orientation <b>#civilandpoliticalrights</b> Includes: Right to Freedom of expression, freedom of assembly/association, privacy/data protection, freedom of thought, freedom of conscience, freedom of religion. Including: right to life, right to liberty, prohibition of torture, cruel/inhumane/degrading treatment, human/child trafficking, etc <b>Economic, Social and Cultural Rights: #ESCR</b> Includes: Right to freedom of language, cultural heritage, right to work, right to health, right to education, right to water, food/food security, right to an adequate standard of living, etc <b>#indigenoustrights</b> Includes: FPIC, cultural heritage <b>#labourrights</b> Includes: Working conditions, wages, child labour, modern slavery, forced labour

		<p><b>#gender</b> Includes: Sexual and gender-based violence, gender discrimination, sexual misconduct</p>	
		<p><b>#reprisals</b> Includes: Human rights defenders, whistleblowing</p>	
		<p><b>#conflictaffectedorhigh-riskareas</b></p>	
Chapter V – Employment and Industrial Relations		<p><b>#FACB</b> Includes: Freedom of association, collective bargaining, recognition of unions, union-building</p>	
		<p><b>#non-standardemployment</b> Includes: Homeworkers, gig economy, platform workers, freelance workers</p>	
		<p><b>#labourconditions</b> Includes: Health &amp; safety, wages, teleworking, employee monitoring, decent work</p>	
		<p><b>#vulnerableworkers</b> Includes: Migrant workers</p>	
	Chapter VI – Environment		<p><b>#climatechange</b> Includes: GHG emissions, carbon footprint, targets, Paris Agreement, energy efficiency, renewable energy</p>
			<p><b>#pollutionandwastemanagement</b> Includes: Chemical management system, recycling, upcycling, circular design/economy, hazardous substances, mismanagement of waste, air/soil/water pollution</p>
		<p><b>#animalwelfare</b></p>	
		<p><b>#naturalresources</b> Includes: Water (quality, scarcity, management), lumber, soil health, food safety</p>	
		<p><b>#biodiversity</b> Includes: Biodiversity loss, biota</p>	
		<p><b>#deforestation</b></p>	
		<p><b>#degradation</b> Includes: Degradation of land/marine/freshwater ecosystems</p>	
Chapter VII – Combating Bribery and Other Forms of Corruption			<p><b>#bribery</b> Includes: Active, passive, private, grand, petty corruption</p>
		<p><b>#integrity</b> Includes: Trading in influence, revolving doors</p>	
		<p><b>#fraud</b> Includes: Money laundering, misrepresentation, embezzlement</p>	
		<p><b>#lobbying</b> Includes: Local political interference</p>	
Chapter VIII – Consumer Interests		<p><b>#deceptivemarketing</b> Includes: Misleading advertisement/product labelling, greenwashing, pinkwashing, predatory practices</p>	
		<p><b>#consumerhealthandsafety</b> Includes: Data privacy, right to know</p>	
Chapter IX – Science, Technology and Innovation		<p><b>#digitalisationandpersonaldata</b> Includes: Data, Technology transfer, collection, storage, use and management of personal data, digital security, transparency</p>	
		<p><b>#artificialintelligence</b></p>	
		<p><b>#intellectualpropertyrights</b></p>	

		<b>#science</b> Includes: Research, open science
		<b>#technology</b> Includes: Access to technology
	Chapter X – Competition	<b>#collusion</b> Includes: Bid rigging, anti-competitive agreements
		<b>#dominance</b>
		<b>#cartels</b>
	Chapter XI – Taxation	<b>#taxavoidance</b> Includes: Tax planning, spirit of the law, over-under valuation, disclosure/declaration issues, transfer pricing and BEPS
		<b>#taxevasion</b> Includes: Tax fraud, misrepresentation, smuggling, laundering, stockpiling, illicit trade, customs violations
<p>2. Sectors</p> <p><i>These keywords relate to the economic sectors in which the company or companies being the subject of the case is active. They allow for a more granular search than the “Sector” search field on the right of the search page.</i></p>	Accommodation and Food Services	<b>#hospitality</b> Includes: Catering and Tourism
		<b>#restaurant</b> Includes: Fast Food
		<b>#realestate</b>
	Agriculture, Forestry, and Fishing	<b>#crops</b> Includes: Palm oil, coffee, soya, sugar, cocoa
		<b>#fisheries</b> Includes: Fishing, aquaculture
		<b>#meatindustry</b>
		<b>#forestry</b>
	Construction	<b>#infrastructure</b> Includes: Public Works
		<b>#materials</b> Includes: Cement, concrete, insulation, glass products
	Education	<b>#highereducation</b>
	Electricity, gas, steam and air conditioning supply	<b>#renewableenergy</b> Includes: Hydropower, wind power, etc.
		<b>#oilandgas</b>
		<b>#nuclearenergy</b>
	Financial and insurance activities	<b>#retailbanking</b>
		<b>#investmentbanking</b>
		<b>#institutionalinvestors</b>
		<b>#projectfinance</b>
		<b>#insurance</b>
		<b>#passiveinvestments</b>
	Human health and social work activities	<b>#healthcare</b>
		<b>#pharmaceuticals</b>
	Information and Communication	<b>#socialmedia</b>
		<b>#cybersecurity</b>
		<b>#e-commerce</b>
		<b>#telecommunications</b>
	Manufacturing	<b>#garment</b> Includes: Textile, fashion, footwear, cotton, synthetic, leather, runner, jewellery
		<b>#automotive</b>

		Includes: Auto industry, shipbuilding, aeronautics
		<b>#chemical</b>
		<b>#cosmetics</b>
		<b>#electronics</b>
		<b>#housingproducts</b>
		Includes: Furniture, decoration
		<b>#heavyindustry</b>
		Includes: Steel products, tools and machinery
	Mining and Quarrying	<b>#extractives</b>
		<b>#mining</b>
		Includes: Large scale, small scale, artisanal
	Public administration and defence	<b>#security</b>
		Includes: Defence, arms sales, security services
		<b>#publicprocurement</b>
	Transportation and storage	<b>#shippingandlogistics</b>
		Includes: Road transport, air transport, air catering, taxi
	Arts, entertainment and recreation	<b>#sport</b>
		Includes: Mega-sporting events
		<b>#cinema</b>
		Includes: Television and other audio-visual services
		<b>#amusementparks</b>
		Includes: Other leisure resorts
3. Procedural Issues		<b>#coordination</b>
		Includes: Situations in which several NCPs are concerned by a case and coordinate with each other
		<b>#legitimateinterest</b>
		Includes: NCP's evaluation of the interest of the submitter as part of the initial assessment
		<b>#parallelproceedings</b>
		Includes: Situations in which proceedings on the same issues as the case have existed or are currently pending.
		<b>#confidentiality</b>
		<b>#transparency</b>
		<b>#campaigning</b>
		Includes: Situations in which public campaigning was underway prior, during or after the case.
		<b>#reprisals</b>
		Includes: Retaliation, undue pressure, SLAPP Suit, whistleblower protection
		<b>#fact-finding</b>
		Includes: Situations in which the NCP conducted fact-finding into the issues
		<b>#externalmediators</b>
		Includes: Cases in which the NCP hired an external mediator to conduct the good offices
		<b>#embassynetwork</b>
		Includes: Situations in which the NCP relied on the diplomatic network of its country to support its work
4. Company Involved		<b>#localsubsidiary (of an MNE)</b>
		<b>#state-ownedenterprise</b>
		<b>#exportcreditagency</b>
		<b>#institutionalinvestor</b>
		Includes: Investment/pension fund, sovereign wealth funds

### 3. Procedural Issues

*These keywords relate to procedural issues encountered by the NCP or the parties during the course of the case.*

### 4. Company Involved

*These keywords relate to characteristics of the company or companies involved in the case.*

	<b>#non-corporateentity</b> Includes: NGO, union, sporting federation, etc.
	<b>#SME</b>
	<b>#fortune500</b>
5. Relationships to Other Instruments  <i>These keywords relate to other instruments relevant to responsible business conduct that the parties or the NCPs have referenced or relied upon during the proceedings.</i>	<b>#ILOtripartitedeclaration</b> <b>#ILOconventions</b> <b>#parisagreement, #rioconvention</b> <b>#biodiversityconvention/CITES</b> <b>#genevaconventions</b> <b>#OECDanti-briberyconvention</b> <b>#UNconventionagainstcorruption</b> <b>#UNGPs</b> <b>#Internationalhumanrightstreaties</b> <b>#BEPS</b>
6. Outcomes  <i>These keywords relate to the results that were achieved through the proceedings.</i>	<b>#financialcompensation</b> <b>#policychange</b> Includes: Commitment to change policy, assurance of non-repetition <b>#agreement</b> <b>#recommendations</b> <b>#determination</b> <b>#follow-up</b> (planned or performed) <b>#restitution</b> Includes: In-kind reparations <b>#satisfaction</b> Includes: Apologies, Gesture