Please utilise the following keywords in bold to facilitate your search. Details are provided underneath to specify their scope ("Includes"). Simply type or copy/paste your desired keyword into the database search bar. Be sure not to include spaces.

For multi-keyword searches, type out all relevant keywords separated by "AND" for (cumulative searches) or "OR" (for alternative searches).

<table>
<thead>
<tr>
<th>Category</th>
<th>Subcategory</th>
<th>Keyword</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Substantive Issues and Impact</td>
<td>Chapter I – Concepts and Principles</td>
<td>Notion of multinational enterprises: #MNEs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#nationallaw Includes: Relation between Guidelines and local law</td>
</tr>
<tr>
<td></td>
<td>Chapter II – General Policies</td>
<td>Relation to impact: #caused</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Relation to impact: #contributed</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Relation to impact: #directlylinked</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Through products, services or business relationships, incl. supply chains</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#stakeholderengagement</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#disengagementande-risking</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#riskmanagementsystem</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Human Rights impact assessments (HRIAs), Environmental and Social Impact Assessment (ESIA) and Codes of Conduct</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#remedy</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: OLG, Environmental justice (Aarhus convention and Escazu agreement), Other grievance mechanisms</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#duediligence</td>
</tr>
<tr>
<td></td>
<td>Chapter III – Disclosure</td>
<td>#data</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Collection, usage, traceability, privacy</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#environmentaldisclosure</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Sustainability disclosure and GHG emissions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#tax</td>
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<tr>
<td></td>
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<td>#corporategovernance</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Reporting, transparency, etc.</td>
</tr>
<tr>
<td></td>
<td>Chapter IV – Human Rights</td>
<td>#discrimination</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Discrimination based on gender, race, caste, and sexual orientation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#civilandpoliticalrights</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Right to Freedom of expression, freedom of assembly/association, privacy/data protection, freedom of thought, freedom of conscience, freedom of religion, including: right to life, right to liberty, prohibition of torture, cruel/inhumane/degrading treatment, human/child trafficking, etc</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Economic, Social and Cultural Rights: #ESCR</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Right to freedom of language, cultural heritage, right to work, right to health, right to education, right to water, food/food security, right to an adequate standard of living, etc</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#indigenousrights</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: FPIC, cultural heritage</td>
</tr>
<tr>
<td></td>
<td></td>
<td>#labourrights</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Includes: Working conditions, wages, child labour, modern slavery, forced labour</td>
</tr>
<tr>
<td>Chapter V – Employment and Industrial Relations</td>
<td></td>
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<tr>
<td>------------------------------------------------</td>
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<tr>
<td><strong>#gender</strong></td>
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</tr>
<tr>
<td>Includes: Sexual and gender-based violence, gender discrimination, sexual misconduct</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>#reprisals</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Includes: Human rights defenders, whistleblowing</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>#conflictaffectedorhigh-riskareas</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chapter VI – Environment</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>#climatechange</strong></td>
</tr>
<tr>
<td>Includes: GHG emissions, carbon footprint, targets, Paris Agreement, energy efficiency, renewable energy</td>
</tr>
<tr>
<td><strong>#pollutionandwastemanagement</strong></td>
</tr>
<tr>
<td>Includes: Chemical management system, recycling, upcycling, circular design/economy, hazardous substances, mismanagement of waste, air/sol/water pollution</td>
</tr>
<tr>
<td><strong>#animalwelfare</strong></td>
</tr>
<tr>
<td><strong>#naturalresources</strong></td>
</tr>
<tr>
<td>Includes: Water (quality, scarcity, management), lumber, soil health, food safety</td>
</tr>
<tr>
<td><strong>#biodiversity</strong></td>
</tr>
<tr>
<td>Includes: Biodiversity loss, biota</td>
</tr>
<tr>
<td><strong>#deforestation</strong></td>
</tr>
<tr>
<td><strong>#degradation</strong></td>
</tr>
<tr>
<td>Includes: Degradation of land/marine/freshwater ecosystems</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chapter VII – Combating Bribery and Other Forms of Corruption</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>#bribery</strong></td>
</tr>
<tr>
<td>Includes: Active, passive, private, grand, petty corruption</td>
</tr>
<tr>
<td><strong>#integrity</strong></td>
</tr>
<tr>
<td>Includes: Trading in influence, revolving doors</td>
</tr>
<tr>
<td><strong>#fraud</strong></td>
</tr>
<tr>
<td>Includes: Money laundering, misrepresentation, embezzlement</td>
</tr>
<tr>
<td><strong>#lobbying</strong></td>
</tr>
<tr>
<td>Includes: Local political interference</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chapter VIII – Consumer Interests</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>#deceptivemarketing</strong></td>
</tr>
<tr>
<td>Includes: Misleading advertisement/product labelling, greenwashing, pinkwashing, predatory practices</td>
</tr>
<tr>
<td><strong>#consumerhealthandsafety</strong></td>
</tr>
<tr>
<td>Includes: Data privacy, right to know</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chapter IX – Science, Technology and Innovation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>#digitalisationandpersonaldata</strong></td>
</tr>
<tr>
<td>Includes: Data, Technology transfer, collection, storage, use and management of personal data, digital security, transparency</td>
</tr>
<tr>
<td><strong>#artificialintelligence</strong></td>
</tr>
<tr>
<td><strong>#intellectualpropertyrights</strong></td>
</tr>
</tbody>
</table>
#science
Includes: Research, open science

#technology
Includes: Access to technology

Chapter X – Competition
#collusion
Includes: Bid rigging, anti-competitive agreements
#dominance
#cartels

Chapter XI – Taxation
#taxavoidance
Includes: Tax planning, spirit of the law, over-under valuation, disclosure/declaration issues, transfer pricing and BEPS
#taxevasion
Includes: Tax fraud, misrepresentation, smuggling, laundering, stockpiling, illicit trade, customs violations

2. Sectors
These keywords relate to the economic sectors in which the company or companies being the subject of the case is active. They allow for a more granular search than the “Sector” search field on the right of the search page.

<table>
<thead>
<tr>
<th>Sectors</th>
<th>Keywords</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accommodation and Food Services</td>
<td>#hospitality (Includes: Catering and Tourism)</td>
</tr>
<tr>
<td></td>
<td>#restaurant (Includes: Fast Food)</td>
</tr>
<tr>
<td></td>
<td>#realestate</td>
</tr>
<tr>
<td>Agriculture, Forestry, and Fishing</td>
<td>#crops (Includes: Palm oil, coffee, soya, sugar, cocoa)</td>
</tr>
<tr>
<td></td>
<td>#fisheries (Includes: Fishing, aquaculture)</td>
</tr>
<tr>
<td></td>
<td>#meatindustry</td>
</tr>
<tr>
<td></td>
<td>#forestry</td>
</tr>
<tr>
<td>Construction</td>
<td>#infrastructure (Includes: Public Works)</td>
</tr>
<tr>
<td></td>
<td>#materials (Includes: Cement, concrete, insulation, glass products)</td>
</tr>
<tr>
<td>Education</td>
<td>#highereducation</td>
</tr>
<tr>
<td>Electricity, gas, steam and air conditioning supply</td>
<td>#renewableenergy (Includes: Hydropower, wind power, etc.)</td>
</tr>
<tr>
<td></td>
<td>#oilandgas</td>
</tr>
<tr>
<td></td>
<td>#nuclearenergy</td>
</tr>
<tr>
<td>Financial and insurance activities</td>
<td>#retailbanking</td>
</tr>
<tr>
<td></td>
<td>#investmentbanking</td>
</tr>
<tr>
<td></td>
<td>#institutionalinvestors</td>
</tr>
<tr>
<td></td>
<td>#projectfinance</td>
</tr>
<tr>
<td></td>
<td>#insurance</td>
</tr>
<tr>
<td></td>
<td>#passiveinvestments</td>
</tr>
<tr>
<td>Human health and social work activities</td>
<td>#healthcare</td>
</tr>
<tr>
<td></td>
<td>#pharmaceuticals</td>
</tr>
<tr>
<td>Information and Communication</td>
<td>#socialmedia</td>
</tr>
<tr>
<td></td>
<td>#cybersecurity</td>
</tr>
<tr>
<td></td>
<td>#e-commerce</td>
</tr>
<tr>
<td></td>
<td>#telecommunications</td>
</tr>
<tr>
<td>Manufacturing</td>
<td>#garment (Includes: Textile, fashion, footwear, cotton, synthetic, leather, runner, jewellery)</td>
</tr>
<tr>
<td></td>
<td>#automotive</td>
</tr>
<tr>
<td>Industry/Field</td>
<td>Keywords</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Auto industry, shipbuilding, aeronautics</td>
<td>#chemical, #cosmetics, #electronics</td>
</tr>
<tr>
<td>Housing products</td>
<td>#housingproducts, includes: Furniture, decoration</td>
</tr>
<tr>
<td>Heavy industry</td>
<td>#heavyindustry, includes: Steel products, tools and machinery</td>
</tr>
<tr>
<td>Mining and Quarrying</td>
<td>#extractives, #mining, includes: Large scale, small scale, artisanal</td>
</tr>
<tr>
<td>Public administration and defence</td>
<td>#security, includes: Defence, arms sales, security services</td>
</tr>
<tr>
<td>Transportation and storage</td>
<td>#shippingandlogistics, includes: Road transport, air transport, air catering, taxi</td>
</tr>
<tr>
<td>Arts, entertainment and recreation</td>
<td>#sport, includes: Mega-sporting events</td>
</tr>
<tr>
<td></td>
<td>#cinema, includes: Television and other audio-visual services</td>
</tr>
<tr>
<td></td>
<td>#amusementparks, includes: Other leisure resorts</td>
</tr>
</tbody>
</table>

3. Procedural Issues

These keywords relate to procedural issues encountered by the NCP or the parties during the course of the case.

<table>
<thead>
<tr>
<th>Procedural Issue</th>
<th>Keywords</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordination</td>
<td>#coordination, includes: Situations in which several NCPs are concerned by a case and coordinate with each other</td>
</tr>
<tr>
<td>Legitimate interest</td>
<td>#legitimateinterest, includes: NCP’s evaluation of the interest of the submitter as part of the initial assessment</td>
</tr>
<tr>
<td>Parallel proceedings</td>
<td>#parallelproceedings, includes: Situations in which proceedings on the same issues as the case have existed or are currently pending.</td>
</tr>
<tr>
<td>Confidentiality</td>
<td>#confidentiality</td>
</tr>
<tr>
<td>Transparency</td>
<td>#transparency</td>
</tr>
<tr>
<td>Campaigning</td>
<td>#campaigning, includes: Situations in which public campaigning was underway prior, during or after the case.</td>
</tr>
<tr>
<td>Reprisals</td>
<td>#reprisals, includes: Retaliation, undue pressure, SLAPP Suit, whistleblower protection</td>
</tr>
<tr>
<td>Fact-finding</td>
<td>#fact-finding, includes: Situations in which the NCP conducted fact-finding into the issues</td>
</tr>
<tr>
<td>External mediators</td>
<td>#externalmediators, includes: Cases in which the NCP hired an external mediator to conduct the good offices</td>
</tr>
<tr>
<td>Embassy network</td>
<td>#embassynetwork, includes: Situations in which the NCP relied on the diplomatic network of its country to support its work</td>
</tr>
</tbody>
</table>

4. Company Involved

These keywords relate to characteristics of the company or companies involved in the case.

<p>| Company Characteristic                                                      | Keywords                                                                 |
|                                                                              |                                                                          |
| Local subsidiary (of an MNE)                                                | #localsubsidiary                                                          |
| State-owned enterprise                                                      | #state-ownedenterprise                                                   |
| Export credit agency                                                        | #exportcreditagency                                                      |
| Institutional investor                                                      | #institutionalinvestor                                                   |</p>
<table>
<thead>
<tr>
<th>5. Relationships to Other Instruments</th>
<th>6. Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>These keywords relate to other instruments relevant to responsible business conduct that the parties or the NCPs have referenced or relied upon during the proceedings.</td>
<td>These keywords relate to the results that were achieved through the proceedings.</td>
</tr>
<tr>
<td>#non-corporateentity Includes: NGO, union, sporting federation, etc.</td>
<td>#financialcompensation</td>
</tr>
<tr>
<td>#SME</td>
<td>#policychange Includes: Commitment to change policy, assurance of non-repetition</td>
</tr>
<tr>
<td>#fortune500</td>
<td>#agreement</td>
</tr>
<tr>
<td></td>
<td>#recommendations</td>
</tr>
<tr>
<td></td>
<td>#determination</td>
</tr>
<tr>
<td></td>
<td>#follow-up (planned or performed)</td>
</tr>
<tr>
<td></td>
<td>#restitution Includes: In-kind reparations</td>
</tr>
<tr>
<td></td>
<td>#satisfaction Includes: Apologies, Gesture</td>
</tr>
</tbody>
</table>