

Please utilise the following keywords in bold to facilitate your search. Details are provided underneath to specify their scope (“Includes”). Simply type or copy/paste your desired keyword into the database search bar. Be sure not to include spaces.
 For multi-keyword searches, type out all relevant keywords separated by “AND” for (cumulative searches) or “OR” (for alternative searches).

Category	Subcategory	Keyword
1. Substantive Issues and Impact <i>These keywords relate to the issues and negative impacts that have led the submitters to submit a case to the NCP. They are sorted according to the Chapters of the Guidelines and allow for a more granular search than the “Chapter” search field on the right of the search page.</i>	Chapter I – Concepts and Principles	Notion of multinational enterprises: #MNEs
		#nationallaw Includes: Relation between Guidelines and local law
	Chapter II – General Policies	Relation to impact: #caused
		Relation to impact: #contributed
		Relation to impact: #directlylinked Includes: Through products, services or business relationships, incl. supply chains
		#stakeholderengagement
		#disengagementandde-risking
		#riskmanagementsystem Includes: Human Rights impact assessments (HRIAs), Environmental and Social Impact Assessment (ESIA) and Codes of Conduct
		#remedy Includes: OLG, Environmental justice (Aarhus convention and Escazu agreement), Other grievance mechanisms
	Chapter III – Disclosure	#duediligence
		#data Includes: Collection, usage, traceability, privacy
		#environmentaldisclosure Includes: Sustainability disclosure and GHG emissions
		#tax
	Chapter IV – Human Rights	#corporategovernance Includes: Reporting, transparency, etc.
		#discrimination Includes: Discrimination based on gender, race, caste, and sexual orientation
		#civilandpoliticalrights Includes: Right to Freedom of expression, freedom of assembly/association, privacy/data protection, freedom of thought, freedom of conscience, freedom of religion. Including: right to life, right to liberty, prohibition of torture, cruel/inhumane/degrading treatment, human/child trafficking, etc
		Economic, Social and Cultural Rights: #ESCR Includes: Right to freedom of language, cultural heritage, right to work, right to health, right to education, right to water, food/food security, right to an adequate standard of living, etc
		#indigenoustrights Includes: FPIC, cultural heritage
		#labourrights Includes: Working conditions, wages, child labour, modern slavery, forced labour

		<p>#gender Includes: Sexual and gender-based violence, gender discrimination, sexual misconduct</p>
		<p>#reprisals Includes: Human rights defenders, whistleblowing</p>
Chapter V – Employment and Industrial Relations		<p>#FACB Includes: Freedom of association, collective bargaining, recognition of unions, union-building</p>
		<p>#non-standardemployment Includes: Homeworkers, gig economy, platform workers, freelance workers</p>
		<p>#labourconditions Includes: Health & safety, wages, teleworking, employee monitoring, decent work</p>
		<p>#vulnerableworkers Includes: Migrant workers</p>
Chapter VI – Environment		<p>#climatechange Includes: GHG emissions, carbon footprint, targets, Paris Agreement, energy efficiency, renewable energy</p>
		<p>#pollutionandwastemanagement Includes: Chemical management system, recycling, upcycling, circular design/economy, hazardous substances, mismanagement of waste, air/soil/water pollution</p>
		<p>#animalwelfare</p>
		<p>#naturalresources Includes: Water (quality, scarcity, management), lumber, soil health, food safety</p>
		<p>#biodiversity Includes: Biodiversity loss, biota</p>
		<p>#deforestation</p>
		<p>#degradation Includes: Degradation of land/marine/freshwater ecosystems</p>
Chapter VII – Combating Bribery and Other Forms of Corruption		<p>#bribery Includes: Active, passive, private, grand, petty corruption</p>
		<p>#integrity Includes: Trading in influence, revolving doors</p>
		<p>#fraud Includes: Money laundering, misrepresentation, embezzlement</p>
		<p>#lobbying Includes: Local political interference</p>
Chapter VIII – Consumer Interests		<p>#deceptivemarketing Includes: Misleading advertisement/product labelling, greenwashing, pinkwashing, predatory practices</p>
		<p>#consumerhealthandsafety Includes: Data privacy, right to know</p>
Chapter IX – Science, Technology and Innovation		<p>#digitalisationandpersonaldata Includes: Data, Technology transfer, collection, storage, use and management of personal data, digital security, transparency</p>
		<p>#artificialintelligence</p>
		<p>#intellectualpropertyrights</p>
		<p>#science Includes: Research, open science</p>

		#technology Includes: Access to technology
	Chapter X – Competition	#collusion Includes: Bid rigging, anti-competitive agreements
		#dominance
		#cartels
	Chapter XI – Taxation	#taxavoidance Includes: Tax planning, spirit of the law, over-under valuation, disclosure/declaration issues, transfer pricing and BEPS
		#taxevasion Includes: Tax fraud, misrepresentation, smuggling, laundering, stockpiling, illicit trade, customs violations
<p>2. Sectors</p> <p><i>These keywords relate to the economic sectors in which the company or companies being the subject of the case is active. They allow for a more granular search than the “Sector” search field on the right of the search page.</i></p>	Accommodation and Food Services	#hospitality Includes: Catering and Tourism
		#restaurant Includes: Fast Food
		#realestate
	Agriculture, Forestry, and Fishing	#crops Includes: Palm oil, coffee, soya, sugar, cocoa
		#fisheries Includes: Fishing, aquaculture
		#meatindustry
		#forestry
	Construction	#infrastructure Includes: Public Works
		#materials Includes: Cement, concrete, insulation, glass products
	Education	#highereducation
	Electricity, gas, steam and air conditioning supply	#renewableenergy Includes: Hydropower, wind power, etc.
		#oilandgas
		#nuclearenergy
	Financial and insurance activities	#retailbanking
		#investmentbanking
		#institutionalinvestors
		#projectfinance
		#insurance
		#passiveinvestments
	Human health and social work activities	#healthcare
		#pharmaceuticals
	Information and Communication	#socialmedia
		#cybersecurity
		#e-commerce
Manufacturing	#garment Includes: Textile, fashion, footwear, cotton, synthetic, leather, runner, jewellery	
	#automotive Includes: Auto industry, shipbuilding, aeronautics	
	#chemical	
	#cosmetics	

		#electronics
		#housingproducts Includes: Furniture, decoration
		#heavyindustry Includes: Steel products, tools and machinery
	Mining and Quarrying	#extractives
		#mining Includes: Large scale, small scale, artisanal
	Public administration and defence	#security Includes: Defence, arms sales, security services
		#publicprocurement
	Transportation and storage	#shippingandlogistics Includes: Road transport, air transport, air catering, taxi
	Arts, entertainment and recreation	#sport Includes: Mega-sporting events
		#cinema Includes: Television and other audio-visual services
		#amusementparks Includes: Other leisure resorts
3. Procedural Issues		#coordination Includes: Situations in which several NCPs are concerned by a case and coordinate with each other
<i>These keywords relate to procedural issues encountered by the NCP or the parties during the course of the case.</i>		#legitimateinterest Includes: NCP's evaluation of the interest of the submitter as part of the initial assessment
		#parallelproceedings Includes: Situations in which proceedings on the same issues as the case have existed or are currently pending.
		#confidentiality
		#transparency
		#campaigning Includes: Situations in which public campaigning was underway prior, during or after the case.
		#reprisals Includes: Retaliation, undue pressure, SLAPP Suit, whistleblower protection
		#fact-finding Includes: Situations in which the NCP conducted fact-finding into the issues
		#externalmediators Includes: Cases in which the NCP hired an external mediator to conduct the good offices
		#embassynetwork Includes: Situations in which the NCP relied on the diplomatic network of its country to support its work
4. Company Involved		#localsubsidiary (of an MNE)
<i>These keywords relate to characteristics of the company or companies involved in the case.</i>		#state-ownedenterprise
		#exportcreditagency
		#institutionalinvestor Includes: Investment/pension fund, sovereign wealth funds
		#non-corporateentity Includes: NGO, union, sporting federation, etc.
		#SME

	#fortune500
5. Relationships to Other Instruments	#ILOtripartitedeclaration
<i>These keywords relate to other instruments relevant to responsible business conduct that the parties or the NCPs have referenced or relied upon during the proceedings.</i>	#ILOconventions
	#parisagreement, #rioconvention
	#biodiversityconvention/CITES
	#genevaconventions
	#OECDanti-briberyconvention
	#UNconventionagainstcorruption
	#UNGPs
	#Internationalhumanrightstreaties
	#BEPS
	6. Outcomes
<i>These keywords relate to the results that were achieved through the proceedings.</i>	#policychange Includes: Commitment to change policy, assurance of non-repetition
	#agreement
	#recommendations
	#determination
	#follow-up (planned or performed)
	#restitution Includes: In-kind reparations
	#satisfaction Includes: Apologies, Gesture